



## **Robocom Delivers on the Promise of Productivity Gains With Voice Picking and Labor Management Solutions**

**Farmingdale, NY / Markham, ON – March 11, 2009** – Robocom Systems International announced today a new solution for Warehouse and Distribution Center Managers that will help them achieve the productivity gains promised by voice technologies but often not realized. Robocom announces R-Voice 2.0 picking module that is designed to work in concert with R-Labor 9.0, Robocom’s Labor Management Solution. Through the integration of R-Voice and R-Labor the promised productivity gains of voice technology will be realized.

“Today’s announcement is the culmination of a year’s worth of focused work with a number of key Robocom customers to define, build, test and implement a leading-edge voice solution,” said Fred Radcliffe, Robocom’s President. “Robocom continues to focus on the needs of the leaders responsible for the day-to-day results in warehousing and distribution center operations. We believe that the combination of the R-Voice and R-Labor products will bring greater confidence to the operating managers that they will indeed realize the productivity gains that the current market conditions are demanding of them.”

Key features of this unique combination of supply chain execution software solutions include:

- R-Voice is designed for high productivity, high accuracy in case and broken case picking.
- R-Voice is suitable for dry, cold and freezer applications – we have launched voice in the harshest environment of all, an ice cream freezer.
- R-Voice module uses the robust Voxware engine and equipment for maximum flexibility, reliability and performance, together with Robocom’s proven techniques for fast, accurate picking.
- R-Voice module is pre-integrated with R-Labor, Robocom’s labor management module.
- Robocom has successfully integrated R-Labor with non-Robocom software including SAP WM.

Fred Radcliffe continued on to say “The integration of voice with a labor management solution is very important. Voice creates the opportunity to raise productivity and lower labor costs. But without a labor management solution to set targets and monitor individual employee



performance, the promised savings tend to slip away. Implementing R-Voice in concert with R-Labor will enable warehouse managers to exceed their cost reduction targets.”

**About Robocom’s R-Voice:** R-Voice is an interactive picking module designed for high accuracy and high productivity in case and broken case picking. The module includes processes for identifying and correcting errors and problems, tracking outbound pallet contents and confirming locations and pallets are empty while picking. Configurable options include the ability to scan case or item bar codes to confirm serial numbers, items and item attributes in those applications where case serial tracking, lot tracking and/or variable weight are required.

**About Robocom’s R-Labor:** Robocom leads the way in the labor management market with both a Benchmark and Engineered Standards version of R-Labor. Designed for facilities with as few as 20 employees, R-Labor can deliver impressive productivity gains by focusing each employee’s attention on their own productivity using objective and accurate employee scorecards and supervisory coaching tools. R-Labor delivers on the promise of productivity gains with R-Voice by providing an accurate yardstick for measuring performance and setting productivity expectations.

**About Robocom Systems International:** Robocom is a leading supplier of supply chain execution software and services, founded in 1982, with offices in New York, Toronto, Minneapolis and Europe. Robocom’s core products include industry-specific Warehouse Management Systems, a Transportation Management System, a separate Voice Picking Module and a Labor Management System. We enhance, implement and support robust, flexible, and efficient software that performs as predicted and yields the positive business results your enterprise demands. [www.robocom.com](http://www.robocom.com)