



Safelite AutoGlass Launches Robocom Systems Labor Management System in Second Distribution Center

Farmingdale, NY and Markham, ON, January 20, 2015. Robocom Systems International announced today that Safelite AutoGlass®, the nation's leading vehicle glass repair and replacement company, has launched Robocom's Labor Management System (R-Labor) in its Ontario, California Distribution Center. This is the second Safelite Distribution Center where the Robocom LMS has been installed during 2014.

Safelite AutoGlass manages over 600,000 sq. ft. of distribution center space in the US, leveraging software solutions from Robocom that now include Robocom's [Warehouse Management System](#), [Voice Picking Module](#) and [Labor Management System](#).

“Having the Robocom LMS running in both our Braselton, Georgia and Ontario, California Distribution Centers will allow us to accurately measure the performance and productivity of our distribution operations,” said Rich Glover, Vice President of Manufacturing and Distribution at Safelite AutoGlass. “While the operations of the two distribution centers are very similar in many ways, each is unique in its own way. As such, Robocom has engineered the standards at each facility to account for these differences, so that each facility and the employees are measured against a fair standard.” As for the new performance information provided by the Labor Management System, Glover said, “We now have instant access and visibility to performance data that allows us to better coach our employees and identify opportunities for improvements much sooner than we could before we put the Labor Management System in place. And being able to compare performance at multiple levels between the two distribution centers will certainly be an advantage.”

“We have found that the accurate measures of productivity delivered by R-Labor are well accepted by employees and lead to a motivated workforce with a higher level of job satisfaction,” said Fred Radcliffe, Robocom President. “This motivated workforce coupled with the coaching tools R-Labor provides supervisors, leads to productivity improvements and labor cost savings that Safelite will certainly recognize.”

About Safelite AutoGlass

Safelite AutoGlass, founded in 1947, is the nation's leading provider of vehicle glass repair and replacement services, providing mobile service to more than 95 percent of the U.S. population in all 50 states. The Columbus, Ohio-based company employs approximately 10,000 people across the United States and serves more than 4.3 million customers annually. For more information, visit www.safelite.com.

About Robocom

Robocom Systems International has focused for over 30 years on developing and implementing Supply Chain Execution software solutions. Robocom's solutions include Warehouse Management, 3PL Billing, Transportation Management, Voice Technology and Labor Management. An Enterprise Transportation System and Enterprise Resource Planning System round out the Supply Chain Execution



offering. Our investment in research and development is keenly focused on the needs of the business leaders responsible for the day-to-day results in warehousing, distribution, third party logistics, transportation and trucking operations. For more information visit www.robocom.com