



Safelite AutoGlass Launches Robocom Systems Labor Management System

Farmingdale, NY and Markham, ON, September 29, 2014. Robocom Systems International announced today that Safelite AutoGlass®, the nation's leading vehicle glass repair and replacement company, has launched Robocom's Labor Management System (R-Labor) in its Braselton, Georgia Distribution Center.

Safelite AutoGlass manages over 600,000 sq. ft. of distribution center space in the US, leveraging software solutions from Robocom that now include Robocom's [Warehouse Management System](#), [Voice Picking Module](#) and [Labor Management System](#).

“While we are in the very early stages of our implementation of Robocom's Labor Management System, one of the first benefits we have recognized is a heightened awareness among both our supervisors and employees on the distribution center floor,” said Rich Glover, Vice President of Manufacturing and Distribution at Safelite AutoGlass. “It seems that just providing the information has brought attention to productivity and performance. Our supervisors and managers are able to monitor real-time employee performance throughout the day and run reports at the end of the day, shift or week to see how we are performing at multiple levels against the standards established for our operations. And we are presenting real-time employee performance on large display monitors that have been placed around the distribution center so that our employees can check their performance throughout the day.” As for expectations on the benefits the Labor Management System will deliver, Glover said, “As our supervisors use the information provided as a coaching tool to work with our distribution center employees, we expect to see improvement in our overall productivity and throughput. We now have the tools and information we need to enable performance and productivity excellence, it's up to us to execute and deliver.”

“We have found that the performance of employees working in labor intensive areas of the warehouse often fall well short when compared to a labor standard developed using modern engineering techniques as we have done for Safelite AutoGlass,” said Fred Radcliffe, Robocom President. “R-Labor will provide Safelite AutoGlass an accurate and objective tool for measuring individual employee performance. We are confident that as Safelite's managers and supervisors use our Labor Management System to coach and train their employees, they will become more efficient and will see a continued rise in productivity.”

About Safelite AutoGlass

Safelite AutoGlass, founded in 1947, is the nation's leading provider of vehicle glass repair and replacement services, providing mobile service to more than 95 percent of the U.S. population in all 50 states. The Columbus, Ohio-based company employs approximately 10,000 people across the United States and serves more than 4.3 million customers annually. For more information, visit www.safelite.com.

About Robocom



Robocom Systems International has focused for over 30 years on developing and implementing Supply Chain Execution software solutions. Robocom's solutions include Warehouse Management, 3PL Billing, Transportation Management, Voice Technology and Labor Management. An Enterprise Transportation System and Enterprise Resource Planning System round out the Supply Chain Execution offering. Our investment in research and development is keenly focused on the needs of the business leaders responsible for the day-to-day results in warehousing, distribution, third party logistics, transportation and trucking operations. For more information visit www.robocom.com